**MARKAS L. WILLIAMS**

Tampa, FL

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Security Clearance: Secret

**INFORMATION TECHNOLOGY | CLOUD ENGINEER | SYSTEM ADMINISTRATOR**

Passionate aspiring Microsoft Cloud Engineer and adaptable military veteran with over 20 years of experience in high-pressure, dynamic environments. Skilled in cloud technologies, problem-solving, and strategic planning, with a proven track record of leading cross-functional teams to success. A detail-oriented communicator eager to leverage hands-on lab experience and continuous self-study to excel in managing and optimizing cloud-based solutions.

**EDUCATION & CERTIFICATION**

**Microsoft Azure Fundamentals (AZ-900) Certificate**| Microsoft | 2024

**Google IT Support Professional Certificate |** Coursera, online | 2024

**Bachelor of Science | Computer Information Systems |** Saint Leo University GPA 3.75 | 2023

**Associate of Applied Science** | Nondestructive Testing Technology | Air University | 2017

**In Pursuit for 2024/25:** CompTIA Security+, Microsoft Azure Associate (AZ-104) & Red Hat RHCSA

**PROFESSIONAL EXPERIENCE**

**Systems Administrator |** Self-Employed **2022 – 2024**

* A custom-built home lab featuring running Windows Server 2022, configured with Active Directory, DNS, and DHCP services. The lab is set up using VMware Workstation Pro and/or Microsoft Hyper-V for virtualization.
* Experienced in designing, building, and managing highly available Azure core services, such as virtual machines, network security groups, storage solutions, load balancing, and virtual networks, utilizing Microsoft and Azure technologies.
* Skilled in managing Azure Active Directory, configuring role-based access control (RBAC), and implementing identity protection.
* Proficient in Azure CLI and PowerShell for configuring ARM/Bicep templates using the Azure Portal
* Awareness of Azure service level agreements (SLAs), service health, and security and compliance tools.

**U.S. Air Force** | MacDill Air Force Base, FL **2014 – 2022**

**Senior Program Manager (Quality Assurance/IT Asset Manager)/Defense Travel Approver**

Served as lead manager of all Non-Destructive Inspection (NDI) operations, systems, and testing in support of the 6th Air Mobility and Maintenance Squadron. Provided leadership to seven technicians regarding inspections, laboratory, and facilities support equipment valued +$1.4M.

* IT Asset/Configuration Manager for the organizational unit, ensuring 100% inventory control of 106 assets worth $125,000 for over 300 users.
* Demonstrated exceptional technical expertise while deployed overseas, by engineering an detailed LAN/WAN plan, restoring $52,000 worth of unserviceable laptops, ensuring 145 personnel had access to up-to-date technical data.
* Engaged with external cross-functional teams to streamline program information flow, utilizing the full Microsoft Office suite resulting in a 25% productivity boost and a 50% decrease in redundancy.
* Maintained and created policies, procedures, and processes; demonstrated skill and knowledge in key inspection codes, standards, and other contractual documents that control technical systems.

**NOTABLE AWARDS**

Air Force Commendation Medal (3)

Air Force Achievement Medal (4)

NCO Quarterly Award (2018)

Humanitarian Service Medal (2017)

TRANSCOM Team Innovation Award (2017)

NCO Quarterly Award (Feb 2014)

**Personal Interests**

* Willingness to travel to increase professional knowledge
* Learning something new everyday
* Painting and Carpentry projects during downtime